

September 9, 2015



TO: All FHA-Approved Mortgagees, Appraisers, and Other Stakeholders

NEWS AND UPDATES

In this Announcement:

- Electronic Appraisal Delivery Portal Mortgagee Onboarding Phase Registration Now Available in FHA Connection
- FHA Connection Offline One Hour Early on September 12, 2015

See below for details.

Electronic Appraisal Delivery Portal Mortgagee Onboarding Phase Registration Now Available in FHA Connection

On Tuesday, September 8, 2015, the Federal Housing Administration (FHA) implemented its Electronic Appraisal Delivery (EAD) portal mortgagee onboarding phase registration in its FHA Connection (FHAC) system. Mortgagees are encouraged to register as soon as possible to participate in one of seven available onboarding phases, and must participate in an onboarding phase on or before the EAD portal's June 27, 2016 mandatory use date.

Information on the onboarding phase, and how to register for a phase in FHAC, is available on FHA's EAD portal [Mortgagee Onboarding Process](#) web page. By completing an early onboarding phase, mortgagees will have more time to work within the EAD portal to ensure that their systems, data flow, and operational processes map to requirements before the mandatory use date.

Onboarding Preparation

To prepare for onboarding, mortgagees should review FHA's new [Onboarding to the EAD](#) fact sheet, and view the EAD portal pre-recorded, self-paced training resources, before the start of their onboarding phase. The following EAD pre-recorded training modules are available online:

- FHA Training for Lender Users: [100 – FHA Electronic Appraisal Delivery \(EAD\) Portal](#)
- FHA Training for Lender Administrators: [101 – FHA Electronic Appraisal Delivery \(EAD\) Portal](#)

Quick Links

- EAD portal [Mortgagee Onboarding Process](#) web page at:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/origination/ead/onboarding
- Fact sheets and user guides available on the EAD portal main web page at:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/origination/ead
— *FHA EAD Lender Administrator and FHA EAD General User guides*

- EAD Overview, EAD Hard Stop Checks and Error Messages, and EAD Data Formats and Forms fact sheets
- [Mortgagee Letter 2015-08](http://portal.hud.gov/hudportal/documents/huddoc?id=15-08ml.pdf) at <http://portal.hud.gov/hudportal/documents/huddoc?id=15-08ml.pdf>

FHA Connection Offline One Hour Early on September 12, 2015

On Saturday, September 12, 2015, the FHA Connection (FHAC) system will go offline at 7:00 PM (Eastern), one hour earlier than normal. This early closure for FHAC is necessary to implement systems updates supporting the *Single Family Housing Policy Handbook* sections that become effective on September 14, 2015. The system is expected to be back online on Monday, September 14, 2015, at 8:00 AM (Eastern).

Resources

- Contact the FHA Resource Center:
 - Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
 - E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
 - Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.	
Subscribe/Unsubscribe Instructions:	<p>To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov</p> <p>Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov</p> <p>aaa@xyz.com bbb@xyz.com ccc@xyz.com</p> <p>To Unsubscribe follow the unsubscribe instructions on that page.</p>	
Resource Links:	Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgagee Letters	Foreclosure Assistance Grant Opportunities HUD Homes Property Listings HUD.gov Making Home Affordable Presidentially Declared Disaster Areas Visit our Single Family Home Page

